



## YO SAN UNIVERSITY CLINIC PAYMENT POLICIES

Welcome to Yo San University Clinic.

We have a number of specialties and services to serve your healthcare needs. In order to provide you, our customer, with the best possible service you will need to understand our payment policy.

Payment is due at the time of service.

We currently do not directly bill insurance companies for our services. You are responsible for all fees at the time of service. As a courtesy to you, we will, upon your request, provide you with a completed Health Insurance Claim Form for you to submit to your insurance company

You will be assessed a “no show/late cancellation” fee for a missed appointment as well as for cancellations made with less than 24 hours’ notice. The fee charged will be:

For missed Senior Practitioner appointments: \$60

For missed Clinical Practice Fellows appointments: \$40

For missed Intern appointments (all specialties): \$30

Payment is required for all herbal prescriptions/refills at the time of service.

Delinquent accounts will be referred to a professional agency for collection.

Should you need to make other payment arrangements, or have questions regarding your bill please contact the Clinic Manager at (310) 577-3006, or via email at [clinicmanager@yosan.edu](mailto:clinicmanager@yosan.edu).

For your convenience, the Clinic accepts cash, checks, VISA and MasterCard.



I have read and agree to the above terms.

Print name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_